

PRESS RELEASE

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dotspot.IT expands competence for digital fleet cleaning and cooperates with Berlin-based data key player



Mario Dobnig, CEO dotspot.IT Service GmbH

Photos: dotspot.IT/Michaela Habinger

Europe's leading provider of digital cleaning management, dotspot.IT, is launching a close collaboration with Berlin-based software company ETC Solutions. The two industry digitizers are pooling their digital, technical expertise to significantly reduce downtime and delays caused by dirty trains.

The cooperation of dotspot.IT and ETC combines two leading software applications with different service focuses in public transport: With DC.Transport, dotspot.IT offers a fully comprehensive solution for the digitalization of the cleaning process of vehicle fleets. The DatNet industry platform from ETC, on the other hand, is a production planning and control system (PPS) tailored to public transport that maps the entire operations of the transport company. The goal of getting trains back on track as quickly as possible and using digitization to open up new opportunities for providers of transport services to optimize processes and increase customer satisfaction is a common concern of both companies. Pooling their expertise is therefore the next logical step.

The innovative public transport cleaning software "DC.Transport" from dotspot.IT has already been successfully in use since 2013. With NFC chip and app, the cleaning staff on site is networked with the clients in real time at all times. With the modularly designed RBL DatNet, ETC has all real-time data from the operations of transport companies and knows the current position of the vehicles connected to the data hub - live around the clock.

Open interfaces in both systems allow them to be seamlessly integrated. They automatically exchange the right data at the right time. In this way, real-time data from the DatNet enables dispositive cleaning measures to be initiated at an early stage and cleaning staff to be guided to their place of work without delays and with pinpoint accuracy. This drastically minimizes delays and downtime caused by vandalism and contamination.

Mario Dobnig, CEO of dotspot.IT Service GmbH from Perchtoldsdorf, emphasizes: "Customers want real-time information. By combining our products with those of ETC, trains become ready for use

again much faster. The integration of the dispositive cleaning becomes an innovative and resource-saving solution by means of an interface to the AVL for the planning of the train dispatchers." The entire process chain, from the real-time data source, to the NFC scans of the cleaning staff on the train, to the quality control and billing of the contract services, is fully digitalized. This takes train cleaning efficiency to a new level. "The cooperation with dotspot.IT marks an important, strategic step for us towards a fully comprehensive solution for an elementary problem area in public transport. The SaaS solutions of the two companies complement each other perfectly and can be linked seamlessly. For our customers, this combination creates significant added value that is unique to date," says Helge Haugk, CEO of ETC Solutions.

With the strategic partnership now agreed and the joint solution for one of the most important problem areas in public transport, the two industry digitalizers offer their customers an innovative solution for minimizing pollution-related delay and downtime with "intelligent vehicle cleaning".

About ETC Solutions:

ETC Solutions GmbH with locations in Berlin and Olten, is a SaaS service provider for mobility providers in the rail and bus sector. ETC specializes in the development and operation of innovative operations planning and control systems, as well as real-time information systems for the operations of transport companies. In addition, ETC offers Big Data analytics and quality measurement systems for transport service clients. With more than 15,000 active software users, ETC processes more than one billion data records per day and is the leading industry digitizer and AVL supplier with a 90 percent share of the private, German transportation market.

www.etc-solutions.de

About dotspot:

dotspot.IT was founded in 2013 and specializes in software such as apps, web applications, mobile websites, integration of systems, payment interfaces, SAP-connections, NFC-solutions. An important focus is on cleaning software for public transportation, healthcare facilities and larger office/hotel complexes.

The software maps all cleaning processes - from planning to control and billing. Founder and managing director is DI Mario Dobnig.

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